



Keeping your computers up and running: We can help!

Brenda Hough
ALA 2008



Do you support public access computing?



- What are the successes you have experienced?
- What are the challenges you are experiencing?

Learn from the Experience of Others

We hunt down good ideas so you don't have to reinvent the wheel.

The screenshot shows the MaintainIT Project website. A blue arrow points from the main heading to the 'LIBRARY SPOTLIGHT' navigation link. A blue oval highlights the main heading and subtext. A green button labeled 'Download a Free Cookbook' is also visible. The page includes a search bar, a 'Latest Blog Post' section with a link to 'After the webinar: Wireless reflections', and a 'Library Spotlight' section. A quote at the bottom reads: "We have had customers come in and curse at the staff members because the computers are not working, as if it's our fault. People are getting more and more accustomed to instant gratification and they want it and they want it now. And I used to be..."

How do you maintain your public computers?
Librarians want to know.

MaintainIT
Project

HOME

COOKBOOKS

GET INVOLVED

LIBRARY SPOTLIGHT

BLOG

ABOUT US

Learn from the Experience of Others

We hunt down good ideas so you don't have to reinvent the wheel.

The team at MaintainIT interviews hundreds of librarians, staff, and tech support personnel about supporting public computers, and publishes their good ideas in FREE Cookbooks and articles.

Download a cookbook today and find out how libraries are getting things done!

Download a Free Cookbook

Contribute to the project

Share your experiences

Join the discussion

Learn from others

"We have had customers come in and curse at the staff members because the computers are not working, as if it's our fault. People are getting more and more accustomed to instant gratification and they want it and they want it now. And I used to be..."

Latest Blog Post

After the webinar: Wireless reflections

06/18/2008 - 12:43 | Brenda Hough

Just attended the 30-minute webinar, "Notes on setting up wireless at your library," featuring Sharon Moreland and Liz Rea from the Northeast Kansas Library System (my old stomping grounds!). I feel the same way I did after the other 30-minute webinars: "Wow! I cannot believe we covered that much in that short amount of time!" I like the quick, practical approach and think it suits the busy life of a librarian well.

Read more

Library Spotlight

JUST IN: Learn how Paul Ericcson, the Branch Manager at Bemidji Public Library benefits from the...

<http://WWW.MAINTAINITPROJECT.ORG>

The MaintainIT Project





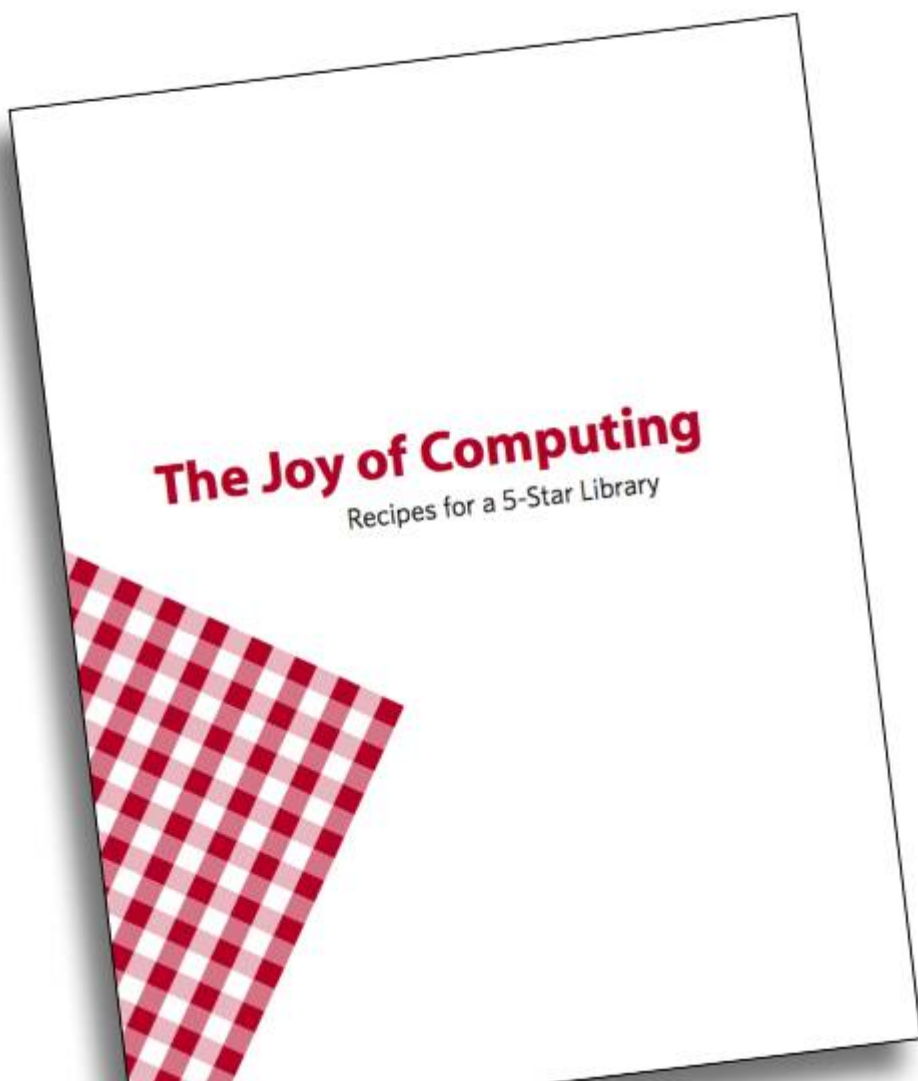
Cookbook 1: A Cookbook for Small and Rural Libraries

- Technology Planning
- Computer Maintenance
- Volunteer recruitment
- Technology Training tips
- Library technology in the future





Cookbook 2: Recipes for a 5-Star Library



- Wireless Networks
- PC Reservation/Time Management Software
- Print Management
- Laptop Checkout Programs
- Both cookbooks are FREE on www.maintainitproject.org





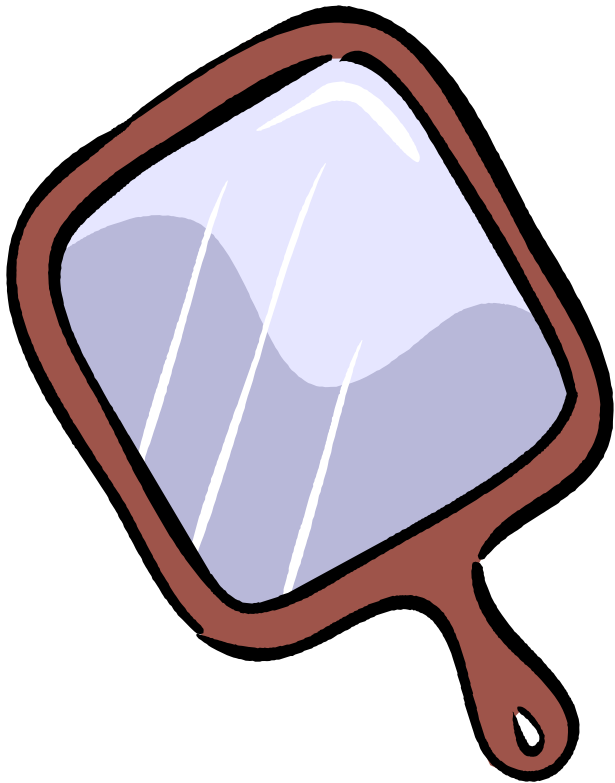
Cookbook 3: in progress

- Plans, Decisions and Strategies
- Measuring the True Costs and Benefits of Technology
- Communicating with techies and non-techies
- Purchasing
- Installation and Rollout
- Support and Troubleshooting
- PC Lifecycle





Who writes the cookbooks?



You!

**(and other librarians
like you)**



Beyond the Cookbooks... Library Spotlight

Working Together: Thriving With Minimal Outside Help
How confidence, communication, and connectivity can result in a happier staff and public computers that last.

In a small, rural town in southeastern New Mexico, Phyllis Reed directs Pueblo Public Library with little outside technical help. Despite the library's remote location, Reed's focus is on the staff and the public computers that are the lifeblood of the community. Reed's approach is to invest in the staff and the public computers that are the lifeblood of the community. Reed's approach is to invest in the staff and the public computers that are the lifeblood of the community.

Seeing a Better Way
When Reed first started work at the library five years ago, a library with 100 computers and 1000 books was the norm. Reed's approach is to invest in the staff and the public computers that are the lifeblood of the community.

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Learning without Fear, and a Few Lessons in Betwixt
How a staff taught itself to use a library up and running

Faye Howe, the director and IT manager of the South Dakota Memorial Library, shares a story about how the library staff learned to use the library's services and a lot of lessons in the process. Howe's approach is to invest in the staff and the public computers that are the lifeblood of the community.

Local
Local is one of the most common words used in the library world. It means that the library is a part of the community and is there to serve the community. Howe's approach is to invest in the staff and the public computers that are the lifeblood of the community.

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Everyone's a Potential Library Supporter
How a small town library is a big-time force in the community

Faye Howe, Director of the Redwood County Library in Idaho, shares a story about how the library staff learned to use the library's services and a lot of lessons in the process. Howe's approach is to invest in the staff and the public computers that are the lifeblood of the community.

Big-Town Things
How a small town library is a big-time force in the community. Howe's approach is to invest in the staff and the public computers that are the lifeblood of the community.

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Linux Replaces Windows at Geneva Public Library
How an antique library turned a challenge into an opportunity

Arlene Wynn, the Library Director at the Geneva Public Library in Geneva, Arkansas, shares a story about how the library staff learned to use the library's services and a lot of lessons in the process. Wynn's approach is to invest in the staff and the public computers that are the lifeblood of the community.

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30-minute Webinars

Next free webinar

July 15th



Notes from a PC Reservation system that works!

**Kieran Hixon & Jesse Walker from
John C Fremont Library in Florence, CO**



Cookbook Book Club

Join the Cookbook Book Club,
where technology discussions are **fun**,
good ideas are **shared**,
and participants **learn** from each other.

‘PC Reservation/Time Management Software’

July 29th



Stay Informed

- Receive our monthly newsletter
 - Sign up on the web site
 - or*
 - Add your name to the sign up sheet
- Read the project blog
(<http://maintainitproject.org/blog>)



Would you like to get involved?

- Download the cookbooks
- Attend a webinar
- Participate in a book club
- **Let us interview you!**



Spread the Word!

- Send the newsletter to a friend
- Use MaintainIT materials in technology training



For More Information

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www.maintainitproject.org